



CANCELLATION/REFUND POLICY FOR SCHOOL YEAR ACTIVITIES

- If a camp is cancelled by Studio Bella due to not making quota of 10 for a workshop, class or summer camp, a 100% refund is guaranteed.

Classes, Pop up Camps and Workshops during the School Year

- If the parent notifies Studio Bella of withdrawal 1 month or more before the beginning camp/class date in writing, a full refund less a \$50 handling fee will be granted.
- If the parent notifies Studio Bella of withdrawal 14 days or more before the beginning camp/class date in writing, a 50% refund will be granted.
- If the parent notifies Studio Bella of withdrawal 10 days or more before the beginning camp/class date in writing, a 25% refund will be granted.
- There are no refunds granted 9 days or less before a class begins due to the fact that planning has begun and supplies have been purchased.
- Classes, Workshops or Camp cancelled or skipped (due to a virus, change of plans or forgetfulness, etc.,) by the parents or the student will **not** be given credit, transferred or refunded due to the fact that supplies has been purchased, we have held a spot for your child and we have hired staff to provide the event.

Pick up Time:

In order to respect the time and families of our teachers, Studio Bella charges a late fee of \$25 for any parent or guardian who does not pick up within 5 minutes of the ending class time at Studio Bella for Kids main studio or at schools we partner with.

(In our Explorers Programs, Students are expected to be picked up by 5:55. There is a grace period until 6:00 . Anyone picked up after 6:00 is charged a \$25 fee). For more details, please see our Studio Bella Explorers Handbook.

For summer camp protocol. Please see our Summer Cancellation/Refund Policy

Thanks for understanding the timeliness required to have a successful enrichment program!